

# Application Form Budget Plan



**a warm home all day, every day!**

- Monthly direct debit
- Automatic top-up
- Free oil monitoring service

- **Free Magnus™ Monitor**
- **Free Glen Fuels Monitoring Service**
- **Free Magnus™ App**

# I. Application Form

Customer Number: (GFSL to complete)

|   |   |
|---|---|
| Customer Name:  |   |
| Address:  |   |
|   | Eircode:  |
| Mobile Number:  | Home Phone Number:  |
| Email (for monthly statement):  |   |
| Date of Birth:  | Are you:  |
| <div><div>D</div><div>D</div><div>M</div><div>M</div><div>Y</div><div>Y</div><div>Y</div><div>Y</div></div> | <div><input type="checkbox"/> Home Owner</div> <div><input type="checkbox"/> Tenant</div> |
| What is your annual heating oil usage?  | litres  |
| If at address less than 3 years, give previous address:   |   |
|   | Eircode:  |

## 2. Terms and Conditions for Budget Plan customers

**Homeowners:** A €300 down payment entitles you to 500 litres of heating oil. Direct debit of €90 (€3 a day) is called on the 5th or 20th of each month - you select the date. This is based on 1,300 litres annual usage. Higher annual usage will require higher monthly instalments. We will deliver the next 500 litres of heating oil after we have successfully received two direct debits. All future deliveries are covered by your monthly payments. Deliveries are capped at 500 litres. If you wish to order a higher value, you are required to (a) have sufficient credit in your account, (b) pay the difference when placing the order; or (c) increase the direct debit if there are enough months left in the Budget Plan year. The price you pay is the price quoted on the day of delivery.

**Renters:** A €300 down payment entitles you to that monetary value of home heating oil. Direct debit of €90 (€3 a day) is called on the 5th or 20th of each month - you select the date. This is based on 1,300 litres annual usage. Higher annual usage will require higher monthly instalments. In order to place a second order, we must have successfully received two direct debits. All future deliveries are covered by your monthly payments. When you place an order, the volume of oil delivered will be based on the amount of credit in your account. The price you pay is the price quoted on the day of delivery.

**Direct Debit:** We recommend you pay €90 per month based on 1,300 litres average annual usage. Higher annual usage will require greater monthly instalments.

**Year End:** Any balance owing on your Budget Plan account must be cleared by June 30th each year. Unless we are advised in writing, your direct debit automatically continues from 1st July, the start of the next heating oil season.

**Cancel Contract:** You may cancel your Budget Plan at any stage by advising Glen Fuels and your bank, in writing, of your intention to do so. You will be required to pay any outstanding debit balance on your account.

**Approval:** All applications are subject to approval with our accounts department.

## 3. Oil Monitoring Service Terms and Conditions

1. Monitoring Fee - There is no fee for installation of Magnus™ Monitor or the Oil Monitoring Service provided.
2. Device Ownership - Unless you buy the Monitor outright, it remains our property.
3. Data Signal - Monitor installation is subject to network coverage availability at the installation location.
4. Fuel Supply - Glen Fuels Oil Monitoring Service is contingent on you signing up to our Automatic Top-Up Service and operating the Budget Plan account within its terms for a Minimum Term of 36 months from date of Monitor installation. When the Monitor indicates that your oil level is low, we will automatically arrange delivery.
5. Damage to Device - 1) You, or a third party, must not interfere with or cause obstruction to the Monitor as you will be liable for full replacement and/or repair costs. If an engineer is required to visit your property after installation, our call-out rates will apply. 2) If the Monitor becomes defective during the Minimum Term, we will repair/replace the Monitor at no cost to you.
6. Technical Support - In the event of a technical issue with the Monitor or Magnus™ App, please contact our service partner at [www.magnusmonitors.com](http://www.magnusmonitors.com)
7. Responsibilities - 1) If you are moving house, you must notify us immediately so that we can remove the Monitor or contact the new homeowner/tenant. 2) We may amend the T&Cs by giving 30 days' written notice at which point you may cancel the Service.
8. Cancellation - 1) At the end of the Minimum Term, the Service will automatically roll over into another Minimum Term contract. 2) To cancel this Service, we require 30 days' written notice from you at any time during the Minimum Term.
- 3) If you do not purchase the Monitor from us during or after the Minimum Term, we reserve the right to remove the Monitor and/or cancel the Service.
9. Data Protection - Glen Fuel Services Ltd and Magnus™ Monitor respect your right to privacy. Both parties are fully GDPR compliant. Visit: [www.glenfuels.ie/privacy/](http://www.glenfuels.ie/privacy/)

The amount € \_\_\_\_\_ is to be deducted on, or just after \_\_\_\_\_ day of the month. (5th/20th)

### Staying in Touch

Glen Fuel Services Ltd., would like to contact you occasionally to let you know about future promotions, discounts & industry news from Glen Fuels and our affiliate business partner Glenergy, if we think they may be of interest to you, but only if you consent to us doing so.

Your data will not be passed to any third-party for their own independent marketing purposes. You can obtain information about your personal data and request the correction or deletion at any time. You can review your consent or opt-out at any time by contacting Glen Fuel Services Ltd. at sales@glenfuels.ie or call 1850 301 301.

Tick the Opt In box and insert your details on the preferred method(s) of contact you wish to hear from us on and please sign:

- ☐ Email \_\_\_\_\_
- ☐ Online Advertising \_\_\_\_\_
- ☐ Direct Mail Use billing address \_\_\_\_\_
- ☐ Phone \_\_\_\_\_
- ☐ SMS/Instant Message \_\_\_\_\_

Opt In: ☐ Signed: \_\_\_\_\_

Date: \_\_\_\_\_

## 4. SEPA Direct Debit Mandate

Unique Mandate Reference  
Glen Fuels Services Ltd  
Kilmacanogue, Bray, Co Wicklow.

Creditor Identifier: IE45ZZZ301474

#### Legal Text:

**By signing this mandate form, you authorise Glen Fuel Services Ltd to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from Glen Fuel Services Ltd.**

**As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.**

Please complete all the fields below;

Your name: \_\_\_\_\_

Address: \_\_\_\_\_

Eircode: \_\_\_\_\_

Account number (IBAN):

Swift BIC:

Signature: \_\_\_\_\_

Date:

Please return this mandate to

**Glen Fuel Services Ltd.,Accounts, Croghan Industrial Estate,Arklow, Co.Wicklow.**

☐ Please tick to confirm you have read and agreed to the terms and conditions on page 2 of this application form.

All Budget Plan customers may check their account online at [www.glenfuels.ie](http://www.glenfuels.ie) - to set up your password, please contact your local Glen Fuels depot

## Glen Fuels

Do you currently have a Glen Fuels sales representative?

☐ No

☐ Yes

If yes please name: \_\_\_\_\_

How did you hear about Glen Fuels?

☐ Website

☐ Facebook

☐ Press

☐ Friend

☐ Other (please specify below)





# Glen Fuels - Energy for Everything.

Home Heating Oil - Domestic Fuel Card - Heating Tanks - Renewable Energy

**To place an order or for more information about Glen Fuels products and pricing, contact us on:**

## WICKLOW DEPOTS

**Kilmacanogue** Co. Wicklow.

Tel: 01 286 1444

CallSave: 1850 301 301

**Arklow** Co. Wicklow.

Tel: 0402 24356

CallSave: 1850 911 931

## WEXFORD DEPOTS

**Gorey** Co. Wexford.

Tel: 053 942 1789

CallSave: 1850 502 502

**New Ross** Co. Wexford.

Tel: 051 421814

CallSave: 1850 911 932

**Rosslare** Co. Wexford.

Tel: 053 916 3005

CallSave: 1850 911 943

or email us at:

[sales@glenfuels.com](mailto:sales@glenfuels.com)

**[www.glenfuels.com](http://www.glenfuels.com)**

