

- Never run out of home heating oil
- Never again dip the tank
- Never again bleed the boiler
- Monitor your oil consumption on your smartphone

I.Application Form

Customer Number: (GFSL to complete)

Customer Name:	
Address:	
	Eircode:
Mobile Number:	Home Phone Number:
Email (for quarterly statement):	
Date of Birth: D D M M Y Y Y	Are you: Home Owner Tenant
What is your annual heating oil usage?	
If at address less than 3 years, give previous address:	
	Eircode:

2. Terms and Conditions for Oil Monitoring Customers

Installation Fee: Installation fee is subject to a site survey.

Monitoring Fee: A direct debit of €4 a month is called on the 5th or the 20th of each month for a duration of 36 months. The €4 covers the cost of the Oil Monitoring Service provided. This monitoring fee is for a standard, domestic, oil-fired heating tank. Larger tanks and commercial applications are subject to a site survey. Frequency of data communication is required.

Device Ownership: Unless you buy the Monitor outright, it remains the property of Glen Fuels.

Data Signal: Monitor installation is subject to network coverage availability at the installation location.

Fuel Supply: Glen Fuels Oil Monitoring Service is contingent on you signing up to our Automatic Top-Up Service and operating within these terms for a Minimum Term of 36 months from the date of Monitor installation. When the Monitor indicates that your oil level is low, we will automatically arrange delivery.

Damage to Device:

- 1. You, or a third party must not interfere with or cause obstruction to the Monitor as you will be liable for full replacement and/or repair costs. If an engineer is required to visit your property after installation, our call-out rates will apply.
- 2. If the Monitor becomes defective during the Minimum Term, we will repair/replace the Monitor at no cost to you.

Technical Support:

In the event of a technical issue with the Monitor or the Magnus™ App, please contact Andrew at 01 960 2295 or monitoring@glenfuels.com

Responsibilities

- I. If you are moving house, you must notify us immediately so that we can remove the Monitor or contact the new homeowner/tenant.
- 2. We may amend the T&C's by giving 30 days' written notice at which point you may cancel the Service.

Cancellation:

- I. At the end of the Minimum Term, the Service will automatically roll over into another Minimum Term contract.
- 2. To cancel this Service, we require 30 days' written notice from you at any time during the Minimum Term.
- 3. If you do not purchase the Monitor from us during or after the Minimum Term, we reserve the right to remove the monitor and/or cancel the service.

Data Protection:

Glen Fuels Services Ltd and Magnus ™ Monitor respect your right to privacy. Both parties are fully GDPR compliant. Visit glenfuels.ie/privacy/

The amount €4 is to be deducted on, or just after, the day 5th	or 20th	of the month. (Please tick one date)

Staying in Touch Glen Fuel Services Ltd., would like to contact you occasionally to let you know about future promotions, discounts & industry news from Glen Fuels and our affiliate business partner Glenergy, if we think they may be of interest to you, but only if you consent to us doing so. Your data will not be passed to any third-party for their own independent marketing purposes, You can obtain information about your personal data and request the correction or deletion at any time. You can review your consent or opt-out at any time by contacting Glen Fuel Services Ltd. at sales@glenfuels.ie or call 1850 301 301.	Tick the Opt In box and insert your details on the preferred method(s) of contact you wish to hear from us on and please sign: Email Online Advertising Direct Mail Use billing address Phone SMS/Instant Message				
Opt In: Signed:	Date:				
Glen Fuels Do you currently have a Glen Fuels sales representative? No Yes If yes please name:					
How did you hear about Glen Fuels? Website Facebook	Press Cher (please specify below)				

SEPA Direct Debit Mandate

Unique Mandate Reference	Glen Fuels Services Ltd
	Kilmacanogue,
	Bray,
Creditor Identifier: IE03ZZZ111140	Co Wicklow.

Legal Text:

By signing this mandate form, you authorise Glen Fuel Services Ltd to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from Glen Fuel Services Ltd.

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Your name* :	
Your Address:	Address Line I
	Address Line 2
	Address Line 3 Eircode
	City Country
	E-mail
Account number (IBAN):	
Swift BIC:	
Type of pay,ment	Recurrent OR One-Off Payment Please tick ✓
Date of signing* :	D D M M Y Y Y
Signature(s)* :	
	Please return this mandate to Glen Fuel Services Ltd., Accounts, Croghan Industrial Estate, Arklow, Co. Wicklow.

Customers who provide an email address receive a monthly statement. Where we do not have an email address, we post out a statement twice a year.



Glen Fuels - Energy for Everything.

- Home Heating Oil - Domestic Fuel Card - Oil Tanks - Renewable Energy

To place an order or for more information about Glen Fuels products and pricing, contact us on:

WICKLOW DEPOTS

Kilmacanogue Co. Wicklow.

Tel: 01 286 1444 CallSave: 1850 301 301

ArklowCo. Wicklow.
Tel: 0402 24356
CallSave: 1850 911 931

WEXFORD DEPOTS

Gorey Co. Wexford.

Tel: 053 942 1789 CallSave: 1850 502 502

New Ross Co. Wexford. Tel: 051 421814

CallSave: **1850 911 932**





