



Magnus Homes

M **MAGNUS** **RADAR MONITORS**

Glen Fuels Magnus™ Monitor System:

- **FREE** Magnus™ Monitor*
- **FREE** Magnus™ Monitor App
- Magnus™ Monitor Installation
- Sync App and Monitor
- Glen Fuels Remote Oil Monitoring
- Priority Deliveries
- Order Online



Magnus Homes Terms and Conditions

Contract Duration

- Minimum Term 36 months.

Fees

- All fees in this application form are for a standard, domestic, oil-fired heating tank no greater than 3,000 litres in capacity. Larger tanks fall into a commercial category and are priced on application.

Installation Fee

- Installation of the Monitor onto a plastic (bunded or single skin) tank, stored under normal tank storage conditions, is charged at €30.00 (inclusive of 23% VAT).
- Installation of device onto a steel tank is subject to a site survey and is priced on application. The Installation Fee is due after we have installed the Monitor.
- All installation fees must be paid prior to installation.

License Fee

- The €60 License Fee includes use* of the Magnus™ Monitor device, activation of Magnus™ Monitor to sync with Magnus™ Monitor app on your phone and Glen Fuels for the purpose of our remote monitoring service, and priority deliveries for the Minimum Term. You will receive an email renewal notice 30 days before the payment is due. This first direct debit is called after the Monitor has been installed successfully.

Late/Non-Payment

- When we have received the first License Fee payment, we will schedule installation of Magnus™ Monitor and activation of the Glen Fuels Magnus™ Monitor System. We reserve the right to charge a €20.00 fee in the event of a default of a direct debit payment.

Use of Device

- Heating Oil Bundle customers receive free use* of the Magnus™ Monitor device for the duration of the Minimum Term.

Magnus™ Monitor App

- You have free use of the App for the Minimum Term.

Glen Fuels Remote Level Monitoring

- The Monitor will sync with Glen Fuels to remotely monitor your tank. When you are due a top-up, we will contact you to arrange a suitable time and day. This service is free for Heating Oil Bundle customers.

Device Ownership*

- Unless you buy the Magnus™ Monitor outright, it remains the property of Glen Fuels. If you do not purchase the Monitor from Glen Fuels before, during or after the Minimum Term, Glen Fuels reserves the right to remove the Monitor and/or cancel the service in the event of a returned direct debit payment or if you cancel the service.

Damage to Device

1. You, or a third party, must not interfere with or cause obstruction to the Monitor as you will be liable for full replacement and/or repair costs. If an engineer is required to visit your property after installation, our call-out rates will apply.
2. If the Monitor becomes defective during the Minimum Term, we will repair/replace the Monitor at no cost to you.



Magnus Homes Terms and Conditions

Priority Delivery

- Heating Oil Bundle customers benefit from priority oil deliveries.

Data Signal

- Monitor installation is subject to network coverage availability at the installation location. The service is contingent on the reliability of the data service provider in that geographical location at any given time. Glen Fuels and Magnus™ Monitors are not the data service providers.

Technical Support

- In the event of a technical issue with the Magnus™ Monitor or App, please contact your local Glen Fuels depot.

Moving House

- If you are moving house, you must notify Glen Fuels immediately so that we can remove the Monitor.

Cancellation

- At the end of the Minimum Term, the service will automatically roll over into another Minimum Term contract. To cancel the Service, we require 30 days' written notice from you at any time during the Minimum Term contract.
- To stop the direct debits rolling into another Minimum Term contract, we require 30 days' written notice from you.
- After the initial cooling-off period of 30 days, we do not offer a refund on the License Fee.
- All aspects of this service are contingent on your operating the Heating Oil Bundle package within its terms for the Minimum Term from the date of Monitor installation.

Privacy

- Glen Fuels Services Ltd and Magnus™ Monitor respect your right to privacy. Both parties are fully GDPR compliant. Visit glenfuels.ie/privacy/

Agreement -

I/We have read the Terms and Conditions of Use and agree to abide by them.

I/We agree that Glen Fuels reserves the right to amend the Terms and Conditions.

I/We confirm that the information given on this application form and direct debit mandate is true and correct.

I/We agree and understand that Glen Fuel Services Ltd. is not obliged to accept this application nor to give any reason for refusing the same, nor to enter into any correspondence in regard thereto.

Contact - Glen Fuels: monitoring@glenfuels.com

Please print and complete pages 4 and 5 below.

Post completed form to: Glen Fuel Services Ltd., Accounts Department,
Croghan Industrial Estate, Emoclew Road, Knockanrahan Upper, Arklow, Co,
Wicklow, Y14 RK76

Magnus Homes - Application Form

Account Details - please complete all fields

Account Number Glen Fuels Sales Representative

Full Name (print)

Address (print)

Eircode Phone

E-Mail

Date Of Birth Annual Oil Usage
D D M M Y Y (Litres)

If at current address less than three years, please list previous address:

Tick to receive information of special offers and new products/services

Agreement -

I/We have read the Terms and Conditions of Use on pages 2 & 3 and agree to abide by them

I/We agree that Glen Fuels reserves the right to amend the Terms and Conditions

I/We confirm that the information given on this application form and direct debit mandate is true and correct

I/We agree and understand that Glen Fuel Services Ltd. is not obliged to accept this application nor to give any reason for refusing the same, nor to enter into any correspondence in regard thereto

Signature

Print Name

Date

Magnus Homes - Direct Debit Form

SEPA Direct Debit Details - please complete all fields

Unique Mandate Reference (admin)

Credit Identifier: IE45ZZZ301474

Legal Text:

By signing this mandate form, you authorise Glen Fuel Services Ltd to send instructions to your bank to debit your account and that your bank debits your account. As part of your rights, you are entitled to a refund from your bank under the terms your agreement with your bank. A refund must be claimed within eight weeks starting from the date on which your account was credited. Your rights are explained in a statement that you can obtain from your bank.

Full Name

Eircode

Address

Payment Type

Recurrent

Annually

on 5th

or 20th

(Tick One)

Enter month January to December

Deduct (€60/year)

(Tick to agree)

IBAN

Swift BIC

Signature

Print Name

Date